

The Impact of Behavioral Finance on the Decision-making Process and Investments

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Abstract

Finance is growing rapidly with Technology backing it up and these services are facilitating the ease of investments at retail level. With growing investments, the volatility or the market movement is being seen as a risk factor with the fluctuations as the economy grows. Investors tend to take trade in the markets and tend to make mistakes due to some psychological and cognitive biases. Behavioral Finance tries to focus on how cognitive biases as well as emotional factors alter the investment decision-making process. This research paper aims to understand the various cognitive biases that influence investor behavior and lead to subprime investment decisions. The study also examines how emotions, such as fear and greed, affect investment behavior.

Behavioral Finance focuses on identifying the different cognitive biases that might alter investment decisions, including the overconfidence bias, confirmation bias, hindsight bias, and loss aversion bias. It discusses how these biases can get to an irrational investment behavior, such as herding behavior and excessive risk-taking. One could also understand how fear and greed can impact the investor's behavior and lead them to taking suboptimal investment decisions. The paper discusses strategies to alleviate the influence of cognitive biases and sentiments on investment decision-making process also including setting clear investment goals while following financial literacy and taking calculated decisions with systematic diversifications to avoid impulsive decisions.

Overall, this research paper provides some spotlight into the study of behavioral finance and highlights the need for investors to be informed about the impact of emotional factors and cognitive

biases on their investments and decisions. It offers real life practical recommendations to aid the investors in making thoughtful investment decisions and achieve their investment goals.

Keywords: Behavioral Finance, Cognitive Biases, Emotions, Herding Behavior, Investor Psychology

Objectives:

- To review the compositions on behavior and psychology behind finance.
- To identify the different cognitive biases that alter investment making decisions.
- To understand the importance of emotions and sentiments in the investment decision-making process.

1. Introduction

Finance has traditionally been grounded in rationality and efficiency, with the assumption that market participants behave rationally, self-interested agents who make the financial decisions based on all the data and information that is available. But, over the past few decades, researchers have begun to question this assumption and explore the role of psychology and human behavior in financial decision-making. This thought has given rise to the advanced study of behavioral finance, which aims to understand how emotional and cognitive biases can affect decision-making with respect to investments and market outcomes. Behavioral finance has earned increasing popularity in recent years, as evidence has mounted that the investors are always not so rational in their decision-making. Studies indicate that investors sometimes make their decisions based on emotions, cognitive biases, and heuristics, rather than analyzing the information rationally. The sentiments of the investors are affecting decision-making and the investments in the market at large. These factors may lead to inefficiencies in the market, various crashes, bubbles, and can have significant implications for the individuals as well as the financial institutions.

This research paper provides an overview of the important concepts and theories in the study of behavioral finance, including prospect theory, loss aversion, overconfidence, and herding behavior, among others. It also discusses the implications of these findings for investors, financial professionals, and policymakers, and offers strategies for managing emotional biases and making more rational financial decisions.

Ultimately, this paper argues that an understanding of behavioral finance should be considered important for anyone seeking to understand the complex and rapidly changing landscape of modern finance because sentiments play a huge role in the market. By taking into account the ways in which human psychology and behavior influence financial decision-making, we can better understand the market dynamics, make informed investment decisions, and work towards an efficient and stable financial system.

Behavioral finance is a scope of finance that studies the influence of the psychological and emotional factors on the behavior of investors and the financial markets. It explores how cognitive biases, emotions, and social and cultural factors influence the decision-making processes of investors and how these factors can result in market anomalies. Behavioral finance seeks to understand and explain the ways in which individuals get influenced in making financial decisions, how those activities affect market outcomes, and how the calculated outcomes can be used for efficient financial decision-making.

2. Literature Review

Behavioral finance has a very different perspective from traditional finance in several ways. Traditional finance tends to assume that the investors think rationally and their decisions are based on data, logic, and market efficiency. Whereas, behavioral finance understands that investors are often affected by different factors such as emotions, cognitive biases, and social and cultural factors, etc. which can lead to different approaches towards the market resulting in irrational behavior and market inefficiencies.

Traditional finance assumes that the trade markets are very efficient, which assumes that all the data and information will quickly and accurately be reflected in the market movements. In contrast, behavioral finance suggests that markets can be inefficient, and that investors may have positive or negative sentiments to the news, resulting in market anomalies and mis-pricings at large.

Traditional finance also believes that investors have access to all the available information and can use all the information to come to making investment decisions, while behavioral finance recognizes that investors may or may not be limited in their ability to process and understand the complex financial information.

Overall, behavioral finance acknowledges the human element in the financial decision-making process and seeks to provide holistic understanding of the investor behavior and market outcomes.

Studying behavioral finance is turning out to be very important for understanding any investor's behavior and the market outcomes because it recognizes that the investors won't always be very rational when it comes to Finance and that the market outcomes are also not always efficient while they might look efficient. Psychological factors as well as Emotional factors influence the investor with the decision-making process, behavioral finance can help to examine and explain market anomalies and predict future market trends.

Behavioral finance also helps the investors make better thoughtful investment decisions by providing insights into their own cognitive biases and emotional responses to the market events. Understanding these biases and emotional responses can help the investors to avoid common mistakes, such as overreacting to short-term market fluctuations. The rational thought would be to understand the basis of the news or the situation and decide whether to hold, buy, do rupee cost averaging, or sell the investments.

Further, studying behavioral finance can open up to the path of development of new financial products and different strategies that take the irrational behavior of investors into an important consideration while the market is fluctuating or if there's a news.

For example, some strategies that are used for the Investment can use the principles of behavioral finance to identify the mis-pricings in the market and profit from them.

Overall, behavioral finance studies are important for understanding the complexities involved in taking financial decisions and improving investment outcomes. The limitations of traditional finance and incorporating insights from psychology and social sentiments, behavioral finance can offer more accurate as well as practical understanding of investor behavior and market outcomes if aligned properly with Finance.

3. Biases in Behavioral Finance

Dr. Adam Hayes (Ph.D. and CFA) who is also an Economic Sociologist, Assistant Professor of Sociology and Anthropology, The Hebrew University of Jerusalem talks about several biases which influence the investor behavior and affect the market outcomes as well. These are the biases or the theories in the area of behavioral finance. These theories explain how psychological and emotional factors can impact investor behavior and market outcomes. A few theories are given below:

1. Prospect Theory: Prospect theory proposes that individuals make their decisions based on expected market gains and losses, instead of taking the end result into consideration as well. It also suggests that individuals may take risks to avoid the losses than to take more gains in the market.
2. Herding Behavior: Herding theory proposes that investor's actions are altered by the others in the market and it may work as following the herd, even if it goes against their own sentiments in the decision-making process.
3. Overconfidence Bias: Overconfidence theory proposes that individuals tend to hyperbolize their potential and the accuracy of their predictions, trying to result in overconfidence and high risk investment making decisions.
4. Anchoring Bias: Anchoring theory proposes that individuals rely more on the first broadcast of information they receive while making a decision, leading to biased or inaccurate judgments.
5. Availability Bias: This theory suggests that individuals like to depend more on the information which is handy and easily accessible or salient, even if it is not representative of the overall market.
6. Regret Aversion: This theory suggests that individuals may avoid making decisions that could result in regret, even if those decisions are rational and could lead to better outcomes.
7. Loss Aversion Bias: This refers to the propensity for individuals to feel and handle the pain of losses more strongly than the desire of gains, resulting in risk-averse behavior and missed investment opportunities.
8. Recency Bias: This bias tries to understand the tendency for individuals to give more weightage to recent events while making decisions, resulting to myopic thinking and potentially misjudging long-term trends.

These theories provide insights into the emotional as well as psychological factors that influence the investor's investment behavior and help in explaining the occurrence of market anomalies and mispricing. By trying to understand these biases and heuristics, investors can try making better decisions and improve their investment outcomes.

4. Applications of Behavioral Finance

Behavioral finance has several applications with respect to finance and investments. Some important applications include:

1. **Investment Strategy:** Behavioral finance can be taken into consideration to develop different investment strategies that take into account psychological as well as emotional factors which impact investor's behavior. For example, some investment strategies use the principles of behavioral finance to identify market anomalies and mispricing and profit from them.
2. **Risk Management:** It can be used to manage risk by helping investors and financial professionals identify and mitigate the biases that are cognitive and emotional responses that may lead to unthoughtful decisions.
3. **Financial Planning:** Behavioral finance can be used to help individuals make sound and accurate financial decisions by providing insights into their own cognitive biases and emotional responses to market events. Understanding these biases and responses can help individuals avoid common mistakes and make more rational decisions.
4. **Investor Education:** Behavioral finance can be looked into to be used to educate investors and increase their financial literacy about the complexities of the financial decision-making process and the need of understanding their own emotions and biases. Educating investors about the principles of behavioral finance can help them make informed investment decisions and avoid rookie mistakes.
5. **Market Regulation:** Behavioral finance can be used to inform market regulation by identifying the cognitive biases and emotional responses which may lead to market inefficiencies and potential fraud. With the understanding of these biases and responses, more effective policies can be developed and regulations can be made to protect investors and maintain market stability.

Overall, behavioral finance has various other applications in the study of finance and investments. By incorporating detailed insights from social sciences and psychology, behavioral finance can provide an accurate and practical understanding of investor behavior and market outcomes.

5. Historic Cases

Here are a few examples of case studies that illustrate the principles of behavioral finance:

1. **Dot-com Bubble:** During the late 1990s, the dot-com bubble was fueled by investor optimism and overconfidence in the potential of internet-based businesses. Many

investors believed that the rules of traditional finance did not apply to the new economy, leading to a speculative frenzy and eventually a market crash.

2. **2008 Financial Crisis:** The 2008 financial crisis was caused in part by the unthoughtful sentiment or belief that the housing prices would continue to rise with time. This belief was fueled by overconfidence and the availability bias, as investors focused on recent trends and ignored the underlying risks in the housing market.
3. **Enron Scandal:** The Enron scandal was driven in part by the overconfidence bias of Enron executives, who believed that they could continue to manipulate financial statements and deceive investors without being caught. This overconfidence ultimately led the way to the downfall of the company and the loss of billions of dollars in investors' funds.
4. **Herding Behavior:** In many cases, investors may follow the actions of others without fully understanding the underlying rationale and consequences. For example, during the recent pandemic i.e., COVID-19, many investors sold off their stocks in response to market volatility, even though this behavior may have been driven more by fear and herding behavior than by rational analysis of market conditions.
5. **GameStop Saga:** In early 2021, a community of retail investors based on social media platforms to buy shares in GameStop, leading to rise in the stock price and causing significant losses for some institutional investors who had bet against GameStop company. This event illustrated the power of social influence and herding behavior in the market, as well as the potential for retail investors to disrupt traditional market dynamics.

These case studies highlight the need to understand the emotional and psychological factors that alter investor behavior and market outcomes. By applying the principles of behavioral finance, investors and financial professionals can make better decisions and avoid usual mistakes.

6. Emerging Topics in Behavioral Finance

Two emerging topics in behavioral finance are environmental, social, and governance (ESG) in investing and cryptocurrency.

1. **ESG Investing:** ESG investing is a way of investing keeping social responsibilities as core that considers the environmental, social, and governance factors alongside traditional financial systems when evaluating investment opportunities. Behavioral finance can play an important role in ESG investing by helping investors understand the psychological factors that drive their investment decisions, and how these factors may influence their attitudes toward sustainable investing. For example, behavioral finance research indicates that investors are more than likely to engage in socially responsible investing when they feel a sense of moral obligation or personal connection to the issues involved.
2. **Cryptocurrency:** Cryptocurrency uses cryptography to help in trying to maximize security and verify transactions and to control the creation of any new units. Also,

Cryptocurrency investing is a relatively new and rapidly growing area of finance, and one that is ripe for exploration from a behavioral finance perspective and perceived differently. A few potential topics for further research include the role of social influence and herding behavior in driving cryptocurrency investment decisions, the influence of cognitive biases on cryptocurrency trading strategies, and the psychological factors that underpin investor attitudes toward risk and volatility in the cryptocurrency market.

Overall, both ESG investing and cryptocurrency offer rich opportunities for research and analysis from a behavioral finance perspective, as they raise important questions about the intersection of finance, psychology, and social responsibility.

7. How Educated are the Indian Investors When It Comes to Behavioral Finance

The level of education among Indian investors regarding behavioral finance varies widely. While some investors may have a good understanding of the roots as well as biases pertaining to behavioral finance, others may have limited knowledge or awareness of these issues.

In the past years, there has been an increasing need of understanding behavioral finance among Indian investors, academics, and professionals. Many financial institutions, such as banks and wealth management firms, have started offering courses, workshops, and training programs on behavioral finance to their clients and employees. Additionally, several Indian universities and business schools now offer courses and degree programs that cover behavioral finance.

However, despite these efforts, there is still a gap of widespread education and understanding of behavioral finance among Indian investors. Many investors still rely on traditional finance principles and are not aware of the potential effect of these biases on their investment decision-process. This results in understanding that there is a need for more education and awareness-building initiatives to facilitate Indian investors deeply understanding the concepts and applications with respect to behavioral finance.

According to a survey conducted by Morningstar India in 2018, only 21% of Indian investors were aware of behavioral finance and also its impact on the investment decision process. However, the same survey also found that the awareness of behavioral finance was higher among younger investors and those with higher education levels.

Another survey conducted by DSP Mutual Fund in 2020 found that while only 14% of Indian investors were aware of the term “behavioral finance”, a much larger percentage (70%) acknowledged the influence of emotions and biases on their investment decision process. Overall, it can be said that the level of education and awareness of behavioral finance among Indian investors is still relatively low, but there is a growing interest and need for more education and training in this area.

8. Research Methodology

About 40 papers in total were taken from Elsevier, sage publication, and other reputed journals. This paper is a Conceptual paper and the source of data is secondary.

As the topic was behavioral finance, all the papers were studied carefully and analyzed with static knowledge available from various sources and then accumulated together for better understanding. The ratios of the papers are as follows:

Journals	Number of Papers	Contribution Percentage
Elsevier	7	17.5%
Sage Publication	11	27.5%
Indian Journal of Finance	3	7.5%
HBS Review	10	25%
Journal of Behavioral Finance	7	17.5%
Alma	2	5%

9. Summary

This paper on Behavioral Finance provides a different view of the principles, theories, and its applications of this field of study. Here are the key findings and contributions of the paper:

1. Behavioral finance critically helps to explain and understand the psychological and emotional factors that drive investor behavior and market outcomes.
2. Different theories of behavioral finance, such as prospect theory and the efficient markets hypothesis, have helped in understanding a few of the psychological biases and emotional responses that can lead to market inefficiencies and suboptimal decision-making.
3. Behavioral finance has numerous practical implications for investors, financial professionals, and regulators. Investment strategies can be developed that are seen considering the emotional as well as psychological factors that impact investor behavior, and risk can be managed by helping individuals identify and mitigate cognitive biases and emotional responses.
4. Financial planning can be improved by helping individuals make better financial decisions by providing insights into their own cognitive biases and emotional responses to market events. The education of investors can also be improved by providing information on the complexities of the financial decisions and also the importance of understanding their own biases and emotions.
5. The topics emerging in behavioral finance, such as ESG investing and cryptocurrency, offer rich opportunities for research and analysis. The view of behavioral finance is constantly evolving as well as there is much to be learned about the emotional and psychological factors that drive investor behavior and market outcomes.

Overall, the paper provides an insight of the principles that are important, theories, and applications of behavioral finance and highlights the need of understanding the psychological as well as emotional factors that affect investor behavior and market outcomes.

10. Conclusion

To conclude the paper, the study of behavioral finance has emerged as a very critical area of research in the world of finance and investments. By incorporating inputs from different social sentiments and psychology, behavioral finance provides an accurate and realistic understanding of investor behavior and market outcomes than traditional finance.

Behavioral finance theories, such as prospect theory and the efficient market assumption, have helped to explain some of the psychological biases and emotional responses that can lead to market inefficiencies and subprime decision-making. These biases include overconfidence, herding behavior, and loss aversion, among others.

The application of behavioral finance has numerous practical uses for investors, financial professionals, and regulators. Investment strategies can be developed that take into consideration the psychological as well as emotional factors that influence investor behavior, and risk can be managed by helping individuals identify and mitigate cognitive biases and emotional responses. Financial planning can be improved by helping individuals make better financial decisions by providing insights into their own cognitive biases and emotional responses to market events. The education of investors can also be improved by providing information on the complexities of financial decision-making and the need of an hour in understanding their own emotions and biases.

Finally, topics that are emerging in behavioral finance, such as ESG investing and cryptocurrency, offer rich opportunities for research and analysis. The education of behavioral finance is constantly evolving, and there is much to be learned about the emotional and psychological factors that drive investor behavior and market outcomes.

Some researches and reports to be given credit for the data:

<https://www.oecd.org/finance/ESG-Investing-Practices-Progress-Challenges.pdf>

<https://www.investopedia.com/terms/b/behavioralfinance.asp>

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